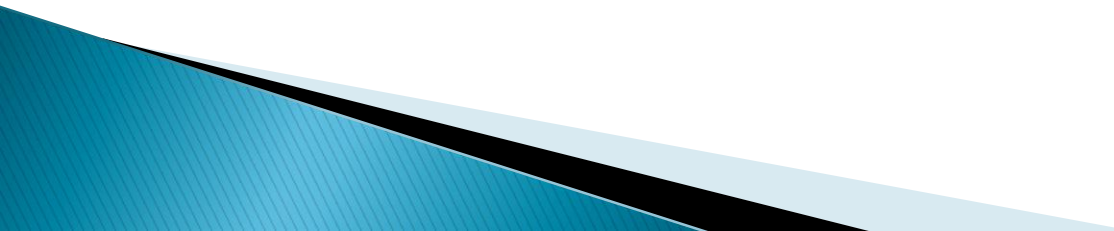


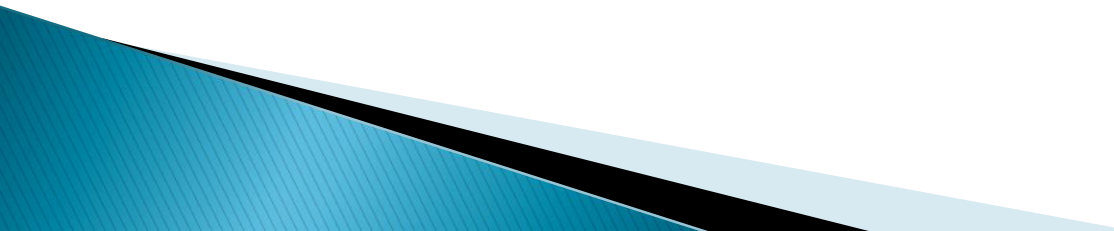
# Sustainment Performance Measurement

Lisa Wolf, EVP, PMP  
Jason Miller, MBA

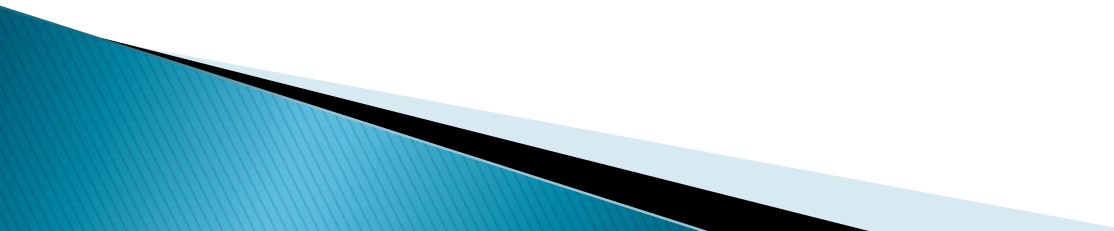
# Working Group Background

- ▶ The purpose of this working group is to investigate and document the useful application of EVM and other concepts to contracts containing sustainment work (Operations and Maintenance, Services, and other work typically treated as Level of Effort) for the purpose of improving stakeholder assessments of performance..
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# What is Meant by “Sustainment Work?”

- ▶ Work that is typically treated as Level of Effort type work, such as
    - Operations and Maintenance
    - Services
    - PMO Support
    - Logistics
- 

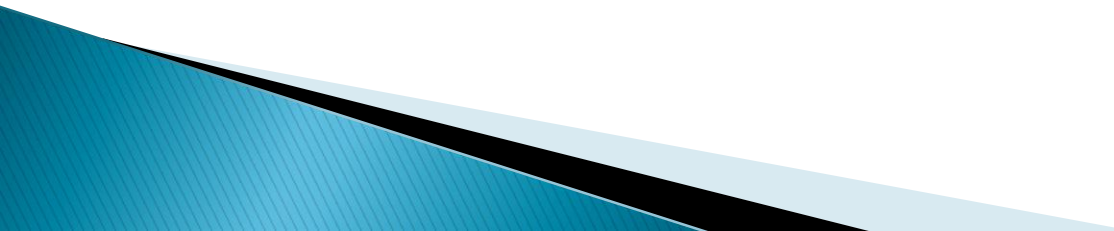
# Accomplishments To Date

- ▶ Survey sent to both government and industry seeking experience with successful performance measurement implementation on sustainment work
  - ▶ Presentation of findings at EVM World
  - ▶ Presently reaching out to those who professed success to obtain information
- 

# Members

- ▶ 15 members including co-leads
  - 2 from Government Agencies
    - 1 Additional Government Member Interested
      - Doug Ports, DHS Plum Island
  - 13 from Industry
    - Boeing
    - Booz Allen
    - CH2M
    - GD
    - IntePros Federal
    - MCR
    - Raytheon
    - SAIC
    - ULA

# Goals

- ▶ The formulation of recommendations on policy and guideline creation or modification, to include tailoring recommendations, implementation approaches, training material, and best practices
  - ▶ Clearly differentiate how to measure performance on sustainment vs. project (DME) work
- 

# Challenges

- ▶ Must it be call it EVM?
  - Open to SPM? Other Ideas?